

16 PARK AVENUE MADISON, NJ 07940 973-377-2422 www.newleafconsignment.com

October 22, 2011

Mr. Ken Toumey 42 Valley Road Madison, NJ 07940

Dear Ken:

I just had to take the time to provide feedback on the consultant services you recently provided.

STEP 1 :The company you recommended took the time to present a very brief, clear, concise presentation comparing current costs to the projected costs of the new company. I was amazed at the reductions and the amount of money that NEW LEAF Consignment would save each month and the years ahead to follow.

STEP 2: The entire conversion process was made simple and the company you recommended was so professional and a pleasure to deal with. The follow up was as impressive as all of my dealings with you over the past two years.

My store's revenue is based 85% on credit/debit cards and these days and with all the "hidden" costs of my former processing company and the recent changes in the banking laws, I know this was best change I have made to my business in 18 years! If there is anything else I can do with you to help promote your services to other small businesses in Madison, please do not hesitate to ask me.

Sincerely,

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